Team Questions

**General Questions**

# 1. Can teams be formed for all projects?

* Teams can only be formed for Virtual Projects and In-Person Projects. They can’t be formed for instant projects.

# 2. I kind of understand the purpose of a team, but can you give me some examples?

* Sure! erandoo gives you ample opportunity to use your creativity to configure whatever type of team you need to get the project done. For a Virtual Project, a team might consist of a Project Manager, a Web Developer, and a Graphic Artist. An In-Person Project might have a team that’s made up of a Carpenter, a Painter, and a Drywall Installer.

# 3. Why would a Poster want to hire a team?

* Because they make things easier. For example, many Posters have large projects that require multiple areas of expertise. Instead of managing several independent contractors, the Poster can hire a team so that all communication and billing is handled in one easy transaction, rather than separate accounts.

# 4. Can team members access my info?

Team members can’t see any of your personal info. All communication goes through the team project’s Hub, so your personal correspondence for other projects can’t be seen.

# 5. Do I need a special membership to join a Team?

No, you can keep the same membership that you currently have. However, keep in mind that if you’re a Basic Member, your team will have to be a Basic Team. If you have a Premium membership and add a member who only has a Basic Membership, you’re team will have to be a Basic Team.

# 6. Does joining a team cost anything?

No, you don’t have to pay extra. You just need to be a Basic or Premium member to join a team.

*Teams with Individual Users*

# 1. Who is allowed to create a team?

* Any erandoo user can create a team by selecting the option on the erandoo dashboard.

# 2. Who is in charge? Is there a specific name for the leader?

* Yes. The person who creates the team instantly becomes the Team Leader.

# 3. Can all of the Team Members invite people to join the team?

* The Team Leader is the only person who can invite users to the team. Team membership is invite-only.

# 4. Which member of the team posts the bids?

* The Team Leader is the only one who can post bids on behalf of the team.

# 5. Can Team Members see messages from clients?

* Yes, all Team Members can see the messages on the working page.

# 6. Can Posters search for teams?

* Nope, Teams aren’t visible in the Doer search results. They only exist for bidding on projects.

# 7. Am I only allowed to work with one team?

* Good question! The answer is no, you can work with as many teams as you want.

# 8. If I join a Team, can I still bid on individual projects?

* Yes

# 9. What types of projects can a Team bid on?

* It depends. If all of the team members are Premium Users, then your team is a Premium Team. If any member of the team is a Basic User, then your team is a Basic Team. Remember - Basic Teams can only bid on Basic Level projects.

# 10. Who decides the percent of the project each team member will receive?

* The Team Leader and the team member discuss the project and determine the percentage together. The Team Leader is the one who finalizes what percent of the project the member will receive. Once the team member accepts, the percentage is frozen and can’t be changed.

# 11. When can a Team Member leave a team?

That depends on whether there is an active project.

* **Is there an active project?** 
  + **Yes**
    - If there is an active Project, the team member is obligated to remain on the team until the Project is completed.
  + **No**
    - If there isn’t an active Project, a member can leave the team whenever they want.

# 12. What happens if the Team Leader leaves?

* If the Team Leader leaves, the team dissolves. The team members will have to make a new team. To make things easier, all members of the dissolved team will automatically get a link to a 'Create a New Team’ page. The Doer who creates the new team will then become the Team Leader.

# 13. If I join a Team, am I still taxed as an Independent Contractor?

* Yes, nothing changes. You’re still an independent contractor.

# 14. How long can teams stay together?

* Teams can stay together for any duration of time. Most teams stay together for a single job, while others become ‘semi-permanent’.

# 15. How does the payment process work?

* When the work is complete, the Poster pays once. erandoo then sends the correct percentage to each Doer.

# 16. How does a Poster review the team?

* The Poster doesn’t rate each individual team member. Instead, the Poster rates the team as a whole. That means each team member will receive the exact same rating for the project.

# *Teams with Company Accounts*

# 1. If I’m a Company, can I start my own team?

* Company accounts can start teams and be the Team Leader, but they can’t join teams as members.

# 2. Can a Company be the Team Leader for several teams?

* Company accounts can be the Team Leader of more than one team at a time.

# 3. How do I pay?

* Company accounts have one additional payroll choice – there will be a toggle to pay individual members a percentage, or to pay them with their off-site payroll.

# 4. Can individual team members see messages between the Team Lead and the Poster?

* Individual members who join teams hosted by a company account can see the messages on the working page.